

Happy New Year! We are looking forward to another exciting year of web monitoring, working closely with you to improve your overall DevOps experience. This month, we have new features and improvements for our SLA Reporting, On-Call and Maintenance windows.

For 2021, let us help you focus on building robust monitoring and incident response instead of chasing outages.

What's New at Uptime.com

Downloadable and Scheduled SLA Reports

Uptime.com SLA Reports are available to users at every tier of service. Each report can be scheduled to users of your Uptime.com account, or other email addresses, at the following recurrence: Daily, Weekly, Monthly, Quarterly, and Yearly.

Edit Scheduled Report ✕

Scheduling the SLA Report allows your organization to deliver periodic reports on specific checks or systems to users or specific email addresses. [View Documentation](#)

Schedule Name	Report to Send
Report ID <input type="text"/>	SLA Report 1 ▼
File Type	Recurrence
PDF ▼	Weekly ▼
At Time (PST)	Daily
11:00 AM ▼	Weekly
Send to Users	Monthly
<input type="text" value="testing bot"/>	Quarterly
<input checked="" type="checkbox"/> Scheduled enabled	Yearly
	<input type="text" value="Enter email address"/> <input type="button" value="Add"/>

With selectable days, you can customize a report and deliver it in XLS or PDF format to project stakeholders. Learn more from [our documentation on scheduling Uptime.com Reports](#).

Updates to Maintenance and On-Call Scheduling

Both maintenance windows and on-call schedules for contacts can be set with specific days of the week, single days throughout the month, or a range of dates.

Basic Advanced Escalations Maintenance

During maintenance any failed checks will be ignored in uptime calculations and alerts will not be sent.

No maintenance window
Alerts will be sent normally.

Under maintenance now ↗
Alerts will be suppressed until you change this setting.

Use maintenance schedule ⓘ
Alerts will be suppressed based on the following schedule.

Weekly Schedule (PST)

Day	Start	End
Tue ▼	00:00	3:00 ✕

[+ Add Schedule](#)

Monthly Schedule (PST)

Date	Start	End
Start Date 25	End Date 31	00:00 3:00 ✕

[+ Add Schedule](#)

See our documentation on [maintenance windows](#) or [contacts](#) for more details.

Industry News from Uptime.com

What Hacks Can Teach Us About Web Monitoring



Hacks that make headlines are painful for everyone involved, but with some clever preparation and web monitoring at your side you can avoid the worst of this pain.

Unwitting victims, like customers and end users, suffer downtime or leaks containing personally identifiable information. If your eye is not on security, your organization is inviting these kinds of attacks.

[Get Prepped](#)

5 Types of Hacks to Monitor For in 2021



Of all the polls, round-ups, and end-of-year wrap-ups, none gives us as much trepidation as the 2021 projected line-up for MVP hacks. As provider lists grow longer, and monitored data grows broader, we decided to distill our list of culprits down to the most likely suspects you'll need to monitor.

[Learn About the Trends](#)

Uptime.com Rated Best Overall
For the third consecutive year, Uptime.com is rated [best overall web monitoring service for 2021](#).



What Customers Say About Uptime.com

"I have put all my sites on Uptime, perfect notification system for when a site goes down."
-Deb via Trust Pilot

Thank You for Making Us Your Choice for Website Monitoring



[Review Uptime.com on G2 Crowd](#)

Like what you see here? [Check out our past newsletters](#) for more articles, updates, and information. See what's new in our [release notes](#).

Lastly, give us a shout [at support@uptime.com](mailto:support@uptime.com) if you have any questions.

See you in the New Year,

The Uptime.com Team



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