

Here's your monthly roundup of our latest developments and improvements.

Enjoy!

### Build a Smart Escalation Matrix

When your infrastructure is down, you need a resolution as quickly as possible. Have you established who does what when things go wrong?

Check out how to use Uptime.com to configure escalations for your organization.

[Create better escalations now](#)



### New Check Type: Network Time Protocol (NTP)

Network Time Protocol (NTP) maintains clock accuracy through periodic syncing with a reference server. Create an NTP check to monitor these external servers, with alert notifications when the offset exceeds 1,000 milliseconds.

For more details, check out our [NTP Support Article](#)

### One-Minute Metrics

Uptime.com has improved metric visibility for our integration partners. We have upgraded the speed of performance metrics, with some delivering as quickly as one-minute intervals.

Our [Support Library](#) includes up-to-date information on the integrations your team utilizes.

### Time to First Byte: How Important is it?

Numbers don't lie, but is Time to First Byte really the most important metric in site performance?

Read on to discover other metrics that can also inform your team of latency and performance issues.



[Strategies to Improve Website Speed](#)

### Check Retry & Sensitivity Configuration

You asked and we delivered. One of our most requested features is live, allowing you to adjust sensitivity and the number of retry attempts for each check.

**We recommend the default sensitivity of 2 with 2 retries configured** for the best balance of fast reporting of downtime while avoiding false positives.

For more information, check out our [Advanced Check Options](#) support documentation.



Are you a StackShare user? Add [Uptime.com](#) to your "stack" today!

Let us know what you think!

We'd love to hear your feedback on what we are doing well and where we can improve.

Leave us a review on [Capterra](#)



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Cheers,

The Uptime.com Team

